

Need help in managing your daily usage?

Check out the **Power Usage Alert** in SmartHub!!!

This feature allows you to set up hourly and/or daily usage thresholds in which you would like to be notified for each account you may have with us. Both minimum and maximum values can be established in the setup. If a threshold is met or exceeded, a message will be delivered to you on the following day. Once subscribed, you will receive a message around 1pm if a daily or hourly threshold was met. The message will be for the previous day's usage since it takes one day to process our meter data.

Managing Usage ONLINE

SmartHub > Notifications > Manage Notifications > Usage > Options

The screenshot shows a web interface titled "Edit Usage Alert Subscriptions". At the top, there is a header bar with the title and a close button. Below the header, a paragraph of instructions explains that the left side of the window is used to select options for a subscription, which will limit notifications. It also mentions that once options are entered, users should choose how to be contacted and click "Save Subscription >>" to save. To remove a subscription, users should click a red "X".

The interface is divided into two main sections: "Add New Options" on the left and "Currently Selected Options" on the right. The "Add New Options" section contains several input fields: "Account Number" with a dropdown menu labeled "Select Account(s)", "Meter ID" with a dropdown menu labeled "Select Meter(s)", "Hourly High Usage Threshold" with a text input field, "Hourly Low Usage Threshold" with a text input field, "Daily High Usage Threshold" with a text input field, and "Daily Low Usage Threshold" with a text input field. Below these fields is a "Contacts:" section with a list of contacts, including "example@example.com (E-Mail)" and "555-555-5555 (SMS)". A note below the contacts says "Click a contact to select it for your subscription. To choose multiple contacts, hold 'Ctrl' and click." At the bottom of the "Add New Options" section is a green button labeled "Save Subscriptions >". The "Currently Selected Options" section is currently empty.

Managing Usage on the APP

IOS Device

Upshur Rural App > More (... in lower right corner) > Settings > Manage Notifications > Usage

ANDROID Device

Settings > Manage Notifications > Usage > Edit Contacts

For more helpful tools regarding your usage check out the My Usage tab in SmartHub. There you will find My Usage, Usage Explorer, Average Usage, Planning, and Usage Comparison. These are great tools to keep you in the know when it comes to your usage!

For further questions feel free to call our member service dept. at 903-843-2536 or toll free 1-800-259-2536.

